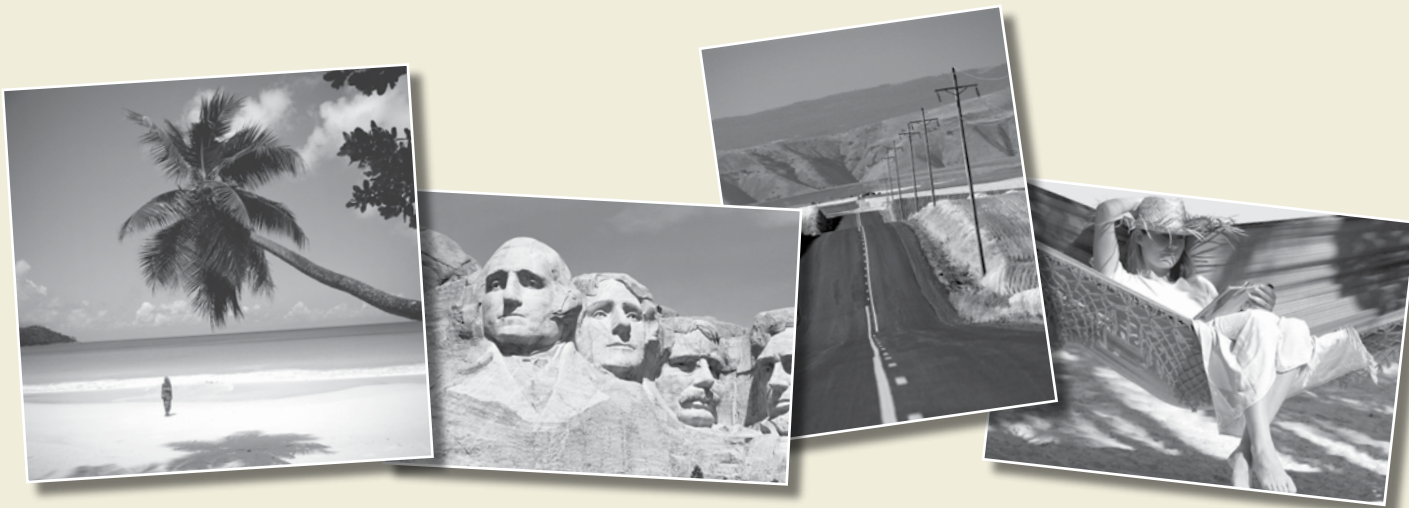


# Receiving care while away from home.

**As a Blue Cross Blue Shield of Arizona HMO member, you can take advantage of one of two programs while you're away from home.**



## **BlueCard® Access**

With BlueCard, you have access to contracted doctors and hospitals for urgent care outside of Arizona. To find a participating provider when you are away from home and need urgent medical care, you can call BlueCard *Access* at (800) 810-BLUE (2583). Or you can use the Provider Locator at [bcbsa.com](http://bcbsa.com). Covered services are subject to the applicable copayment, deductible or coinsurance depending on where you receive services (e.g., physician's office, urgent care center). **Note:** In an emergency, you should go directly to the nearest emergency facility.

## **The Away From Home Care® Program**

If you or a covered dependent will be in another state for at least 90 days, but not more than 180 days, you may be eligible for a guest membership in the Blue Cross Blue Shield (BCBS) HMO plan in that state (the "Host Plan"). A guest membership is a temporary enrollment into a BCBS HMO plan that gives you access to covered health services available from that plan. Benefits, including copayment

and other cost-sharing amounts, provided through a guest membership may be different from those provided under your Blue Cross Blue Shield of Arizona (BCBSAZ) HMO plan. The BCBS plan in that state will provide you with benefit plan information upon acceptance of your guest membership application.

To apply for a guest membership, call the BCBSAZ Guest Membership Coordinator at (800) 232-2345, ext. 4675, or (602) 864-4675. The coordinator will let you know if a guest membership is available to you (membership may not be available in all areas). If a guest membership is available, the coordinator will work with you to complete a guest membership application. Once your application is accepted, the Host Plan will provide you with a membership ID card and information on how to access benefits while using your guest membership.

**ALWAYS REMEMBER to carry your current BCBSAZ ID card. It contains helpful information for accessing health care when you're away from home.**