

Ten

Excellent
reasons
to be a
contracted
provider
with

10



**BlueCross
BlueShield
of Arizona**

An Independent Licensee of the Blue Cross and Blue Shield Association

Tried, True and Blue

You know the name, and you know the reputation that goes with it. But here is some information about Blue Cross Blue Shield of Arizona (BCBSAZ) you may not know. If you have yet to become a contracted provider with us, what you're about to read may help you make that decision.

- 1.** We're **locally owned and operated**, and we've been serving the people of Arizona for more than 60 years. Because we're local, you'll find our service quick, convenient and easy to access.
- 2.** As a contracted provider, **you'll receive payment of covered services directly from us for BCBSAZ local customers**, rather than having to collect it from your patient.
- 3.** You can expect **prompt payment** of approved local claims. Many providers are pleasantly surprised when they discover how quickly we are able to process and pay local claims.
- 4.** We offer a wide array of **seminars, workshops and printed materials** developed specifically for our providers. From educational training sessions to coding and provider operating guides, from orientations and in-services to a bi-monthly newsletter filled with updates, we'll work with your staff to assist with the smoothest transactions possible.
- 5.** Our contracted providers have access to a BCBSAZ **fee schedule and applicable DRG information**, so it's easy for you to find out how much you will be paid.
- 6.** One of our priorities is to maintain **clear and comprehensive communication** with our providers. With computer access, you can now check claims status and eligibility, download forms, view our online provider directory and conveniently perform an assortment of administrative tasks more easily—and faster—than ever.
- 7.** If you need help researching and closing out old claims, we are happy to offer **research assistance** as part of our contracted provider service.
- 8.** We offer **Electronic Funds Transmission** to all contracted providers who are set up to receive payments in this manner. Combined with our capacity for expeditious claims processing, Electronic Funds Transmission can greatly enhance your cash flow.
- 9.** Contracted providers are listed in our printed and online **provider directories**, giving you exposure to BCBSAZ customers and contracted physicians and hospitals throughout the state.
- 10.** You will be assigned a **dedicated network contract specialist** to facilitate your business with us. In addition, you can expect regular in-person visits by your specialist, no matter where your business is in Arizona.

For More Information...

To learn more about the many incentives for becoming a contracted provider with Blue Cross Blue Shield of Arizona, call
(602) 864-4231

We look forward to hearing from you!